



### Jamie Müller - Owner and Founder of Caterpillar Spirit

Jamie Müller combines more than 10 years of experience in personal development training and international human resource management with a strong focus on intercultural relations.

Her background includes program administration and planning for the University of Minnesota, consulting and advising for the US Foreign Commercial Service, as well as intercultural program development and delivery for companies, organizations and universities around the world.

In addition, she has extensive experience in account management and business development working with international human resource and training departments in developing programs and policies appropriate for their global workforce. Jamie has a broad knowledge of intercultural issues relating to teams, expatriates and their families. Successfully managing change and transition in an intercultural setting is her area of expertise as well as her passion.

Jamie received her degree in German and International Relations from the University of Minnesota-Twin Cities and the University of Hamburg, Germany. As well, she has completed graduate coursework at the University of St. Thomas. She regularly attends conferences and seminars to continue her learning. Currently, she is completing her studies to become a certified ICF Coach. Jamie also has a degree in Adult Education from the University of Educational Science, Ludwigsburg, Germany. She is the Secretary of the German-American Business Club in Stuttgart. In addition, Jamie is a certified COM / COI practitioner.

Jamie currently lives in Gärtringen, Germany, a small city close to Stuttgart and the Black Forest. Prior to this, she lived in the United States, Italy and Hungary and has traveled and worked throughout the United States and Eastern and Western Europe. She is fluent in English and German and has basic knowledge of Spanish.

She works with individuals, teams, families and students addressing topics such as cultural understanding and adjustment, working and communicating across cultures, effectively managing transition and consulting on effective expatriate support policies for multinational corporations.

Her passion for the intercultural world and assisting others experiencing transition extends beyond her professional life. She is married to a German and surrounds herself with friends from around the world. Cultural differences and life's transitions continue to motivate her to learn more about how we can manage change better.

## Professional Experience

- Consulting and advising for the US Foreign Commercial Service (USFCS), US Consulate Hamburg, Germany
- 10+ years in training & program development and delivery for organizations and companies worldwide
- Broad experience in account management and business development working with HR and OD departments in developing programs and policies to fit the specific needs of their global workforce
- Program administration and planning for the University of Minnesota, Office of International Programs, Minneapolis, Minnesota
- Extensive knowledge of intercultural issues relating to teams, expatriates and their families
- Work with hundreds of individuals, teams and couples in preparing them for their transition to a new work environment, country and culture
- Assistant Professor, International Language Program, Intercultural Communication, University of Tübingen, Tübingen, Germany
- Assistant Professor, University of Cooperative Education, DHBW, Stuttgart, Germany
- BA degree in German and International Relations from the University of Minnesota-Twin Cities and the University of Hamburg, Germany
- Graduate International MBA classes completed at the University of St. Thomas, St. Paul, Minnesota, USA
- Certified Professional Coach, ICA - ICF Accredited
- Adult Education Degree, University of Educational Science, Ludwigsburg, Germany
- COM / COI Practitioner
- Regular attendance at industry specific conferences and seminars
- Recipient of the Rotary Ambassadorial and Youth Exchange Scholarships
- Active Membership:
  - SIETAR
  - Young SIETAR
  - German-American Chamber of Commerce
  - IHK Stuttgart / Chamber of Commerce Stuttgart
  - Secretary of the American German Business Club - Stuttgart
  - International Women's Club - Stuttgart